

Emergency Food Benefits End March 2023

State of Delaware
Division of Social Services

You will receive your FINAL Emergency Food Benefit on your EBT card on TUESDAY, FEBRUARY 28, 2023.

Beginning March 1, 2023, extra Emergency Food Benefits will end and your monthly Food Benefit amount will return to normal.

You will only receive your regular monthly benefit on the normal issuance date starting in March 2023. You will no longer get extra Emergency Food Benefits on your EBT card at the end of each month.

Why are your Food Benefits changing?

You have been getting extra Emergency Food Benefits at the end of each month during the COVID-19 public health emergency. You received this extra emergency benefit plus your regular benefit each month. This means you have been getting more benefits on your EBT card each month than you normally would during the COVID-19 public health emergency.

A federal law was passed that ends Emergency Food Benefits. In March 2023, your Food Benefits will return to the normal amount based on your household size, income, and expenses.

The Division of Social Services cannot change the end of Emergency Food Benefits.

What do you need to do?

You do not need to take any action. Your regular monthly Food Benefits will continue until the end of your approval period as long as you are eligible. We will send you a notice when it is time to renew your Food Benefits.

You can check the Food Benefit balance on your EBT card by going to www.ConnectEBT.com or calling **1-800-526-9099**.

Do you need to report a change?

Please let us know if anything has changed with your household. It is important for us to know your current address, employment, income, expenses (such as rent/mortgage, utilities, child care, and medical costs), and the people in your household. You can report a change by:

- Logging in to your Delaware ASSIST account at assist.dhss.delaware.gov; or
- Calling **1-866-843-7212**; or
- Calling or visiting your local Division of Social Services or Division of Medicaid and Medical Assistance office.

Questions?

Call us at **1-866-843-7212** (Monday through Friday, 8:00 AM to 4:30 PM) or visit our website for more information - www.dhss.delaware.gov/dhss/dss/.

Need more help?

If you need food assistance, please contact:

Food Bank of Delaware
 New Castle County 302-292-1305
 Kent & Sussex Counties 302-424-3301
www.fbd.org/get-help/

Delaware 2-1-1 Helpline
 Call 2-1-1 or 1-800-560-3372
 Text your zip code to 898-211
www.delaware211.org

Please contact the organizations below if you need help now or when COVID-19 assistance ends.

FREE Social Service, Health, Financial, and Employment Resources in Delaware	
CONTACT:	IF YOU NEED HELP WITH:
Delaware Division of Social Services Apply Online: assist.dhss.delaware.gov 1-866-843-7212 www.dhss.delaware.gov/dhss/dss/	<ul style="list-style-type: none"> • Food Benefits, Child Care Assistance, and Cash Assistance • Employment and Training Services for individuals receiving Food Benefits and Cash Assistance
Delaware Division of Medicaid and Medical Assistance Apply Online: assist.dhss.delaware.gov 1-866-843-7212 www.dhss.delaware.gov/dhss/dmma/	<ul style="list-style-type: none"> • Medicaid, Healthy Children Program (CHIP), Prescription Assistance, and Long-Term Care Services
Delaware Division of State Service Centers 1-866-843-7212 www.dhss.delaware.gov/dhss/dssc/	<ul style="list-style-type: none"> • Emergency Assistance for Rent, Utilities, Shelter, and Food • Kinship Care Assistance • Energy Assistance
Delaware Department of Labor labor.delaware.gov www.joblink.delaware.gov	<ul style="list-style-type: none"> • Job Search and Training • Unemployment Benefits
Delaware State Housing Authority 1-888-363-8808 www.destatehousing.com	<ul style="list-style-type: none"> • Affordable Housing, Emergency Shelter, and Rental Assistance
Delaware Women, Infant and Children (WIC) Program 302-605-4066 New Castle County 302-605-1833 Kent County 302-605-4055 Sussex County www.dhss.delaware.gov/dhss/dph/chca/dphwichominf01.html	<ul style="list-style-type: none"> • Food Assistance, Healthy Eating, Nutrition, and Health Care & Social Service Referrals for Pregnant Women, New Mothers, and Young Children
Delaware Aging and Disability Resource Center 1-800-223-9074 www.delawareadrc.com	<ul style="list-style-type: none"> • Resources for Older Persons and Adults with Physical Disabilities • Information about Food Delivery, Housing, Employment, Health Services, and Other Available Programs
Stand By Me 1-800-560-3372 www.standbymede.org	<ul style="list-style-type: none"> • Financial Coaching • Improving your Credit Score and Reducing Debt • Homeownership Assistance
Delaware Hope Line 1-833-9-HOPEDE or 1-833-946-7333 www.HelpsHereDE.com	<ul style="list-style-type: none"> • Mental Health, Stress, Anxiety, and Depression • Substance Use Disorder and Addiction • Domestic Violence and Crisis Assistance
My Child DE 1-800-734-2388 www.mychildde.org	<ul style="list-style-type: none"> • Child Care Resources and Search Tools
Community Legal Aid Society, Inc. (CLASI) 1-800-292-7980 New Castle County 1-800-537-8383 Kent County 1-800-462-7070 Sussex County www.declasi.org	<ul style="list-style-type: none"> • Free Legal Services
Food Bank of Delaware 302-292-1305 New Castle County 302-424-3301 Kent & Sussex Counties www.fbd.org/get-help/	<ul style="list-style-type: none"> • Community Food Pantries • Senior Nutrition Program
Delaware 2-1-1 Helpline Call 2-1-1 or 1-800-560-3372 Text your zip code to 898-211 www.delaware211.org	<ul style="list-style-type: none"> • Food Assistance, Medical Care, Emergency Shelter, Housing, Utilities, Mental Health, Substance Use Disorder, Clothing, Transportation, and Legal Help

USDA Nondiscrimination Statement

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), religious creed, disability, age, political beliefs, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotope, American Sign Language), should contact the agency (state or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: <https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf>, from any USDA office, by calling (833) 620-1071, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to:

1. mail:
Food and Nutrition Service, USDA
1320 Braddock Place, Room 334
Alexandria, VA 22314; or
2. fax:
(833) 256-1665 or (202) 690-7442; or
3. email:
FNOSCIVILRIGHTSCOMPLAINTS@usda.gov

This institution is an equal opportunity provider.

The address above is for civil rights complaints only.